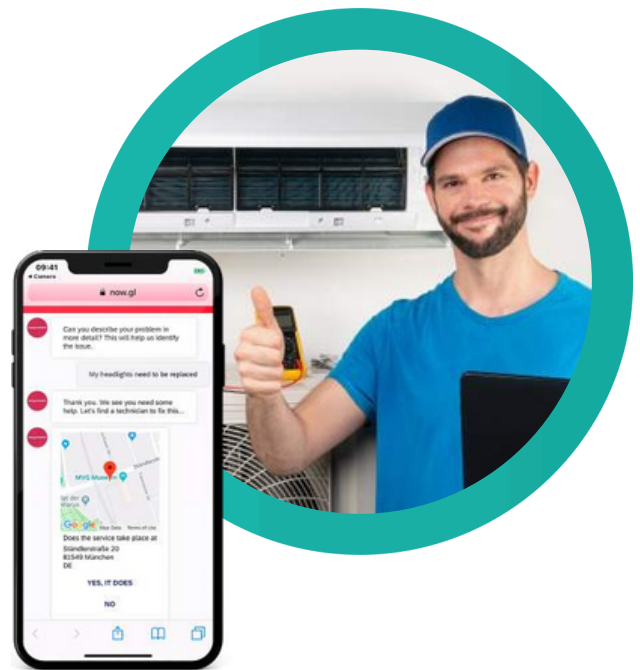




INK IT Field Service Management Package

Faster and more effective preparation, quick access to all relevant information for your support technicians for shorter turnaround times, transparent contact with your clients and customer self-service.



Workforce Scheduling & Field Service Dispatching

Schedule the technicians by hand or in a completely automatic manner. For a clearer description of your work, the graphical view of all jobs assisted by AI Scheduling and Find-Matching-Technician technologies allows you.



Field Service Analytics & Dashboards

Gain more information from your service department in the field. Use or configure your own reports and dashboards with predefined reports and use them even in offline circumstances.



Mobile Field Service Management

An offline-capable and easy-to-use smartphone app offers all the details your technicians need. In the app that is connected into your ERP, they will book content, commitment, time and expenses.



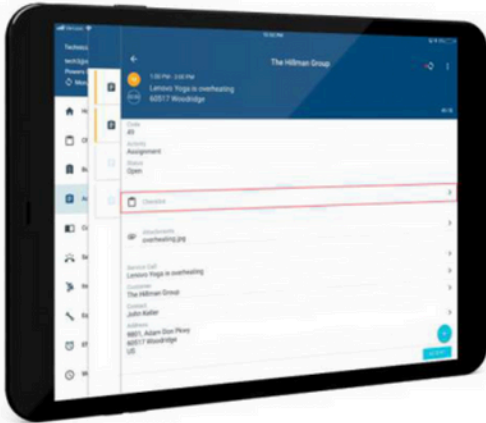
Customer Self-Service

Inspire your clients to save time and resources. With Customer Self Care, they may check a QR code to establish a technician's appointment. Let SAP Field Service Management schedule these appointments.



Customizing

SAP Field Service Management can be tailored and configurable to your needs. This enables you to easily help your existing processes.



INK IT Implementation Packages

At INK IT Solutions, we are specialized in the SAP Field Service Management.

We have years of experience with a variety of diverse clients adopting the approach. With this experience, we can give your business a quick and seamless implementation of the SAP Field Service Management system.

Best Value for \$

Standard FSM

Standalone SAP Field Service Management

- Solution Scoping
- Best practice mapping
- FSM Planning & Dispatching
- FSM Field Service Mobility
- FSM Customer Self-Service
- FSM Smartforms and Feedback
- Reports
- Master Data Management
- Train the Trainer (KeyUser)
- Go-Live

6 Weeks
49k AUD (One time cost)
\$110 per User Licence / Per Month

Integrated FSM

Boosted SAP Field Service Management

- Everything from Standard +
- 2-week Dedicated Design & Discovery Workshop
- SAP Field Service Management Cloud Connector installation
- ERP / Helpdesk Ticketing Integration using BTP Integration Suite to connect to SAP
 - SAP S4/ECC <----> Service cloud <----> FSM
 - FSM <----> Business One

10 Weeks
91k AUD (One Time Cost)
\$110 per User Licence / Per Month

*Crowd Service is not included and will be determined separately

*SAP Integration suite needs to be licenced separately
**Actual cost will be determined during Discovery Session

***Both Standard FSM & Integrated FSM require minimum 10 users and minimum 3-year contract.**

All packages include a 2-4 days Scope Workshop to discuss the details and the creation of a blueprint to capture the customers' requirements.

***All prices excl. Taxes, Expenses and Travel costs. Implementation price without custom development.**